

INDEPENDENT MUTUAL FIRE INSURANCE
Company Contact Listing

Phone: (443) 578-5700
Toll Free: (800) 248-7072
Fax: (443) 578-5690
Toll Free Fax: (877) 509-5980

(use this number to fax your applications and endorsements)

211 Schilling Circle, Suite 201
Hunt Valley, MD 21031

**IVR: (800) 819-2481 or Press 1 from the initial
Company Announcement**
IVR is available 24-hours/7 Days per week

Name, Title, Duties	Business Phone	Cell Phone
Ron Johnson Agency Systems Manager Licensing/Appointment Renewal AgenTree Password Resets Agent Contracting/Appointments Renewals/Terminations	E-MAIL: rjohnson@IMFCO.NET	843-708-4367
	Field Support – Georgia, North Carolina, South Carolina, Virginia Contracting AgenTree Technical Issues General Inquiries	
Tony Ryder Field Manager Field Support Recruiting AgenTree Training	E-MAIL: tryder@imfco.net	304-360-2013
	Maryland, New Jersey, Ohio, Pennsylvania, West Virginia Kentucky, Tennessee	
Eddie Wilson Field Manager Field Support Recruiting AgenTree Training	E-MAIL: EWILSON@IMFCO.NET	773-203-4215
	Illinois, Michigan	
George Anderson Field Manager Field Support Recruiting AgenTree Training	E-MAIL: Ganderson@imfco.net	337-909-9082
	Alabama, Indiana, Louisiana, Mississippi, Missouri, Texas	

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Name, Title, Duties	Business Phone	Cell Phone
Nicole Layman Assistant Operations Manager Claims AgenTree Password Resets Agent Supply Request General Inquiries Field Support	(800) 248-7072 EXT: 5709 E-MAIL: NLAYMAN@IMFCO.NET	
Dominique Carter Customer Service Representative Agent Supply Request General Inquiries Claims Support	(800) 248-7072 EXT: 5701 E-MAIL: DCARTER@IMFCO.NET	
Jennifer Maguire Claims Representative Claims Underwriting Support General Inquiries	(800) 248-7072 EXT: 5717 E-MAIL: JMAGUIRE@IMFCO.NET	
Caprice Langston New Issue/Post Issue Underwriting/New Applications Cancellations General Inquiries	(800) 248-7072 EXT: 5702 E-MAIL: CLANGSTON@IMFCO.NET	
Kim Cameron Accounting Assistant Cancellations Premium Processing General Inquiries ACH Lockbox	(800) 248-7072 EXT: 5703 E-MAIL: KCAMERON@IMFCO.NET	
Brenda Zellman Senior Accounting Assistant ACH Premium Processing General Inquiries Lockbox	(800) 248-7072 EXT: 5712 E-MAIL: BZELLMAN@IMFCO.NET	

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Name, Title, Duties	Business Phone	Cell Phone
Stephanie Maybin Assistant Secretary Accounting/Financial Reporting Agent Compensation 1099 Reporting General Inquiries	(800) 248-7072 EXT: 5707 E-MAIL: SMAYBIN@IMFCO.NET	
Colleen Patrick-Thomas Assistant Treasurer - Premium Processing Lockbox Accounting Benefits Premium Processing ACH General Inquiries	(800) 248-7072 EXT: 5710 E-MAIL: CPATRICK-THOMAS@IMFCO.NET	
Kim Brady Vice President of Operations Human Resources Claims AgenTree Password Resets Issue & Underwriting General Inquiries Field Support	(800) 248-7072 EXT: 5711 E-MAIL: kbrady@IMFCO.NET	