

### Quoting a Policy in AgenTree

From your homepage in AgenTree, click on **New** under the *Quotes* heading to obtain a quote.

Open Ope	en			AG Help	ENTREE Log Out
<b>•</b>					
Administration	Policies	_	Static Reports		
Claims	Search		🔂 Get Acr	obat Reader to view these reports	
Reports			APPLICATION FORMS	ENDORSEMENT FORMS	
	Quotes		RATE TABLE FORMS	ANNUAL CONTENTS RE.	
Agent Info	Search	New	SC M/H AFFIDAVIT	KY M/H AFFIDAVIT	
Current Policies			BANK AUTHORIZATION	BILLING INTERRUPTI	
Training Help			OUT OF STATE AFFID	INITIAL LOSS AND F	
			MS – STATE PAGES	TX – UNDERWRITING	
				V	
	Notification (1)	Diary (0) Note Pag	d (0)		
	Notification			(1) 🗹 Open Only	New
	DATE	SENDER	ТОРІС	MESSAGE	STATUS
	06-23-2020 09:54	LOUANNE KOCHOA -	Cancelled	Policy has been cancelled effective	e Open
HOME   PRIVACY POLICY   © Copyright	: 1999-2020 Property a	and Casualty Management	Systems, Inc.	POWERED BY:	CMS



#### **Policy Changes**

On the left hand side you will notice several tabs in grey. Below is the Policy Changes Screen.

The information on this screen will be prefilled.

- The effective date will default to the current date.
- The coverage term will default to 1 month
  - You may change the coverage term to quarterly, semi-annually or annually.
- The expiration date will be one month from the effective date.
  - The expiration date will adjust to reflect the coverage term.

Click on *Save & Continue*. You will automatically be taken to the General tab.

View All Quotes				
Policy Changes	Insured Name: Not Available	1		
General	Number:		Status: NEW	Premium: n,
Insured		Effective Date 07-15-2020		
Property Address		Coverage Term 1 month Expiration Date 08-15-2020	<b>~</b>	
Coverage				
Underwriting				
		Save & Continue Cancel Qu	ote	



General

From the General tab you will need to select the *Billing Type* and *Payment Plan*.

There is only one option for Billing Type. Select *Insured Bill* from the drop down.

Select the appropriate Payment Plan from the drop box. The insured may select:

- Monthly
- Quarterly
- Semi-Annual
- Annual

The payment plan should correspond with the *Coverage Term* on the previous screen.

If ACH/EFT will be the mode of payment for the initial premium or any premium thereafter you should still select monthly from the drop down for *Payment Plan*. Submit a completed ACH Bank Draft Authorization form with the completed application and the Home Office will set up the ACH.

View All Quotes		leld summer over the field for	our la vati a v	Shaw Dataila
Policy Changes	Insured Name: Not	Available	explanation.	Show Details
General	Quote Number:	Assigned	Status:	NEW <b>Premium:</b> n/a
Insured	U/W Status	Unknown	U/W Suspense Date	01-01-1900
Property Address	Total Premium Billing Type	\$0.00 - Insured Bill	Payment Plan	Monthly ~
Coverage	Agents must remit b	ank authorization forms to Home C	Office for bank draft changes o	or Monthly-EFT options
Underwriting	Additional Information			
		Save & Continue	Cancel Quote	

After you have selected the Billing Type and Payment Plan, click on Save & Continue.



# Quoting a Policy in AgenTree & Rate Table Quoting

1 View All Quotes				
Fields marked with red backg	round are mandatory. Hold	l cursor over the field fo	or explanation.	Show Details
Policy Changes	Insured Name: Not Ava	ailable		
	Quote Not Ass	ianed	Status	NEW <b>Dremium</b> : n/a
General	Number:	ignou	otatusi	
	U/W Status Unit	nown	U/W Suspense Date	01-01-1900
Insured	Total Dromium 40	00	o, 11 cappenee bate	
Property Address	Total Premium \$0.	00 -		
	Billing Type In	sured Bill 🗸	Payment Plan	Monthly 🗸
Coverage	Agents must remit bank	authorization forms to Home	Office for bank draft changes of	or Monthly-EFT options
	Additional Information			
Underwriting				//
				J
		Save & Continue	Cancel Quote	
	1000 2020 Property and Cocupley M	Inc		PCMG



#### Insured

The following screen is the Insured screen. As you move though the fields use the Tab key.

- Enter a four (4) digit account number (optional)
  - Account numbers can be used to group policies that belong to the same family, that are in the same area or for any other reason you would need to group them. This can be any four digits; they are used for your reference only but are a mandatory field.
- Enter the first name of the insured.
  - Agentree will check the system for policies that match the first name of the insured. A list may or may not populate showing the matches. (see screen below)
- Enter the middle name, middle initial or leave blank.
- Enter the last name of the insured.
- Enter the Telephone number of the insured
- Enter the Email Address of the insured (if available, if the insured does not have an email address, possibly a family members email address they can provide to receive notifications from the company regarding their policy should there be any)

\*Note: The system will check for other policies that match the information that you enter after each field. Be sure to Tab, and give the system a moment to run the check.

View All Quotes							
Fields marked with red backg	round are ma	andatory. Hold curso	or over the fie	ld for explanation	on.	Show Details	
Policy Changes	Insured Na	ame: Not Available					
General	Num	Iber: Not Assigned			Status:	NEW <b>Premium:</b> n/a	
Insured	Client Id	0					
	District	I522	Agency	I1217	Accour	nt	
Property Address	First Name		Middle		Las	st	
Coverage	Telephone		Alt Phone		Fa	x	
Underwriting	Email		Birth Year	1900	SS	N	
onderwinding							
			ADDITI	ONAL INSUREDS			
					NOURERO		
			IERE ARE CURREN	ITLY NO ADDITIONALT	NSUREDS		
			N	lew Insured			
			Save & Contin	ue Cancel Qu	ote		
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Once you have entered the information for the mandatory fields if there are no policies either in force or lapsed for the current insured then you will see the message **"No Current Clients can be found for the specified criteria."** 

#### **Click Save & Continue**

✿ View All Policies	16.11							
No Current Clients can be fou	nd for the sp Insured Na	ame: Not Availat	ble					
	P	olicy Not Assian	ed				Status: N	NEW <b>Premium:</b> n/a
General	Num	iber:						
Insured	Client Id	0						
Descent Address	District	I522		Agency	I1217		Account	
Property Address	First Name	John	]	Middle			Last	Doe
Coverage	Telephone	(123) 456-1234	]	Alt Phone			Fax	
Underwriting	Email		]	Birth Year	1900		SSN	
				ADDITI	ONAL INSU	REDS		
				N	ew Insured			
Save & Continue Cancel Policy								
			_	Save & Contin	ie Can	cel Policy		
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#### **Property Address**

At the Property Address screen you will enter the physical and billing address of the insured.

- Enter the address.
- Select the appropriate state. You will only be able to select the state for those you are licensed and appointed in.
- Enter the zip code.
  - o If there is more than city/county name for the specified zip code, a list will populate
  - From the populated listing, choose the correct city/county name, you will notice the Territory and PPC will be automatically be populated
  - The specified zip code might have multiple city/county combinations that are acceptable by the USPS. Select the appropriate combination from the list by clicking on the community name. The information for City and County will be filled into the system.
  - $\circ$   $\;$  If the property is unprotected or inside the city limits select the appropriate check box.



• If an alternate billing address is provided, you can select the check box for Alternate Billing and enter the address as shown below then click on *Save & Continue*. If an alternate billing address is not given, click on *Save & Continue*.

View All Quotes											
Policy Changes	Insured Name: B	Insured Name: BILLY BOW									
General	Quote Number:	lot As	signed				Status:	NEW	Prem	ium: n/a	
Insured	Address	786 R	ainbow Drive				11		To Plac	Territory Place Code	
Property Address	State	Georg	gia 🗸	i	Zip Code	30004		]	PI	PC Low	
Coverage	City				County				PF PPC As	PC High ssigned	
Linder witten	Unprotected?			Inside Ci	ty Limit?				Fire /	/ Parish	
Underwinding	FOLLOW	ING IS L PLEASE	IST OF COUNTIES/COM SELECT APPROPRIAT	MUNITIES/ZI E ONE, OR C	P CODES T	THAT MATC	HED SPECIF FERIA (ADDR	IED ADD ESS).	RESS;		
	COMMUNITY		COUNTY	ST	ZIP CO	DES		TE	RR.	PPC	
	ALPHARETTA		FULTON	GA	30004	(+4)		0	40	/ 03	
	MILION		FULTON	GA	30004	(+1)		0	40	/ 03	
					Cancel	Quete	I				
			Save & Co	nunue	Cancel	Quote					
IOME   PRIVACY POLICY   © Copyright	1999-2020 Property and Ca	sualty M	lanagement Systems, I	nc.				POW	ERED BY:	FCMS	

#### Coverage

The next screen is the Coverage screen.

- Year Built. This is especially important if the risk is a mobile home and will be specifically asked on the mobile home affidavit but not necessarily on the application itself.
- Construction Type
  - o Frame
  - Masonry
  - Type of Residence
    - Single family
    - Multi Family
    - Mobile Home
    - Mobile Home in a Park
- Number of Rooms (excluding bathrooms)
- Entrances
  - Front and/or Rear for single family homes.



### Quoting a Policy in AgenTree & Rate Table Quoting

- Left or Right for multi family homes that share a common entrance. (Is the apartment on the left or right hand side of the hall?)
- Level Floor: What floor is the apartment on?
- In Basement: Is it an in basement apartment?
- If there is any other insurance on Household Contents mark the check box and enter the name of the other insurance company in the box to the right.
- Household Contents is automatically selected by default. Select the amount of insurance from the drop down.
- If the policy is going to have Emergency Expense Benefit or Jewelry, Firearms and Furs added as an endorsement to the policy select the appropriate check box.
- If adding burglary, select the check box and the amount from the drop down.

Once you have completed all mandatory fields and selected the coverage details, click on *Save & Continue*.

♠ View All Quotes									
									_
Policy Changes	Insured	Insured Name: BILLY BOW							
General	N	Number: Not Assigned Status: N						EW <b>Pren</b>	nium: n/a
Insured		Year Built	1980	Construction T	ype Fl	RAME	~		
	Type of Residence		Single Fa	mily	~			Residence Code	
Property Address	# Rooms		6	Entran	ces 🔽	Front 🗆 R	kear 🗌 Rigl	ht 🗆 Left	
Coverage		Assignment		Level Floo	or# 0			In Baseme	nt?
Undonwriting	(	Other Insurance		Other Compa	any				
	Active?	Descrip	tion	Amount	_	Incept	ion Date	Rate	Premium
		Household Cont	tents	15,000.00 🗸	J	I	n/a	0.0000	0.00
		Emergency Exp	ense Benefi	t		I	n/a	0.0000	0.00
		Jewelry, Firearr	ms and Furs	i			n/a	0.0000	0.00
		Burglary		3,000.00 🗸		, i	n/a	0.0000	0.00
		Refrigerated Fo	od Spoilage	;		I	ı/a	0.0000	0.00
		City Tax		Code:				0.0000	0.00
		State Tax		code.				0.0000	0.00
							Total	0.00	
				Save & Continue	Cancel	Quote			
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#### Underwriting

- This is the underwriting screen. Please answer each question as "Yes" or "No" as appropriate.
- Click on *Save & Continue*.



## Quoting a Policy in AgenTree & Rate Table Quoting

#### Note: Not all states have underwriting questions on the application.

Summary							
Policy Changes	Number: GAQ_900080913-20-07-00 Status: Quoting Premium:	\$27.6	50				
General	Have there been any losses in the last 3 (three) years?	No	~				
	Is the Personal Property owned by someone other than the Applicant(s)?						
Insured	Does the Applicant reside at an address other than the Insured Address?	No	~				
Property Address	Is Business Conducted at Insured Address?	No	~				
	this a Seasonal or Part-Time Residence?						
Coverage	Is the property Vacant or unoccupied?	No	~				
Underwriting	AGENT OBSERVATIONS						
	Any evidence of Bad Wiring?	No	~				
	Are there any Lights Flickering?	No	~				
	Is there Excessive use of Extension Cords?	No	~				
	Are Extension Cords running under Rugs Or Carpet?	No	~				
	Is the property without Electricity, Gas or Water	No	~				
	Is there Excessive rubbish, oil, kerosene or gas cans on the property?	No	~				
	Does the Insured Address contain a Wood Or Coal Burning Stove?						
	Are there any Non U.L. Approved space or kerosene heaters?	No	~				
	Save & Continue Cancel Quote						

After clicking on *Save & Continue*, you should see the message *"Successfully Inserted Personal Property Quote"* in the upper left-hand corner. You will also see that the insured name, quote number and quoted premium have all been filled in and that the status shows as *Quoting*.

#### **Rate Table Quoting**

Learning how to use your Rate Table to quote policies is easy. As a new Agent or an existing Agent you should have received a Welcome Email with the Welcome letter, Agents 1<sup>st</sup> Application Packet, State Pages/ Underwriting Manual that pertains to your state. In the Agents 1<sup>st</sup> Application Packet you will notice in the back of the packet are Rate Tables for your state. These Rate Tables are used to price the Fire Insurance and the Endorsements. Below is a brief explanation on how to quote a policy using the Rate Tables provided for you.



You will notice that some states have a Territory/Protection Class Register. If your state has a Territory/ Protection Class Register you will need to know how to read it to determine the quote for the policyholder. There are 2 different types of Territory/Protection Class Register.

1. How to review the PPC Low / PPC High coding to determine the premium amount TERRITORY/PROTECTION CLASS REGISTER

State	County	Community	Territory Code	PPC Low	PPC High
GA	WASHINGTON	TENNILLE	042	08	08
GA	WASHINGTON	WARTHEN	042	09	09
GA	WAYNE	JESUP	042	04	04
GA	WAYNE	ODUM	042	07	07
GA	WAYNE	SCREVEN	042	07	07
GA	WEBSTER	PRESTON	041	08	08
GA	WEBSTER	WESTON	041	08	08
GA	WHEELER	ALAMO	042	08	08
GA	WHEELER	GLENWOOD	042	08	08
GA	WHITE	CLEVELAND	041	06	06
GA	WHITE	HELEN	041	04	04
GA	WHITE	SAUTE NACOCHE	041	07	09
GA	WHITE	SAUTEE NACOOCHEE	041	07	09
GA	WHITE	SAUTE-NACOCHE	041	07	09

- Consult the Territory/Protection Class Register located in your Agents 1<sup>st</sup> Application Packet
- Find the County in which the property is located
- Find the Community Name in which the property is located
- Follow the table to the right to find the Territory Code
- To determine what PPC Code to use, the following rule must be applied:
  - If the property location is located 0 4.9 road miles to the nearest responding fire station use the lower code
  - If the property location is located 5 road miles or more form the nearest responding fire station use the higher code
- You have now determined how to code the Territory Code & PPC Low/High Codes

#### 2. County/Band Code coding to determine the Premium Amount

- Not too many states use a County/Bank Coding, however in case your state does have this step in quoting a policy, you will know how to use it.
- It is simple, just look up the County and Community to determine your County/Band Code

#### TERRITORY/PROTECTION CLASS REGISTER ILLINOIS

State	County	Community	County/Band Code
IL	MCHENRY	HARVARD	1
IL	MCHENRY	HEBRON	1
IL	MCHENRY	HOLIDAY HILLS	1
IL	MCHENRY	HUNTLEY	1
IL	MCHENRY	JOHNSBURG	1
IL	MCHENRY	LAKE IN THE HILLS	1
IL	MCHENRY	LAKEMOOR	1
IL	MCHENRY	LAKEWOOD	1
IL	MCHENRY	LK IN THE HILLS	1
IL	MCHENRY	LK IN THE HLS	1
IL	MCHENRY	MARENGO	1
IL	MCHENRY	MCCULLOM LAKE	1



#### 3. Rate Table to Determine the Premium Amount

- Below is a basic Rate Table to determine the Premium Amount to Quote a Policyholder
- To determine the premium amount, you must use the Rate Tables located in the Agents 1<sup>st</sup> Application Packet, if you are not using AgenTree to quote policies
- First Step Determine the Insurance Amount the policyholder needs
- Second Step Using the Insurance Amount and the proper Territory Protection Class as shown in Step 1, to determine the price amount
- If adding EEB and/or JFF Endorsement, the Insurance Amount chosen in the First Step is price you will quote. Example, the policyholder wants \$5,000 of Insurance Amount Coverage you would quote the \$5,000 price for EEB/JFF
- For Example, Protection Class 1-6 Insurance Amount is \$5,000 = \$9.80, adding in EEB & JFF Endorsement for \$5,000 the quote would be **\$9.80 + \$1.15 + .75 = \$11.70**
- Using this particular Rate Table, we also offer Food Spoilage and Personal Liability Endorsement. These both are not calculated using the Insurance Amount. They are a flat fee to add on to the policy.
- If the policyholder is adding in the Food Spoilage and Personal Liability the new quoted coverage amount is \$11.70 + \$2.50 + \$13.50 = \$27.70

BASE RATING SINGLE/MULT	TABLES 1-FAMILY		EMERGENC BENEFIT RAT	Y EXPENSE ING TABLES	SE JEWERLY, FIREARMS LES & FURS RATING TABL	
Insurance Amount	PROTECTI 1-6	ON CLASS 7-10	Base Coverage Amount	Premium	Base Coverage Amount	Premium
3,000.00*	6.90	9.00	3,000.00*	0.70	3,000.00*	0.45
4,000.00*	8.40	11.00	4,000.00*	0.90	4,000.00*	0.60
5,000.00	9.80	12.80	5,000.00	1.15	5,000.00	0.75
6,000.00	11.20	14.60	6,000.00	1.40	6,000.00	0.90
7,000.00	12.60	16.40	7,000.00	1.60	7,000.00	1.05
8,000.00	13.90	18.20	8,000.00	1.80	8,000.00	1.20
9,000.00	15.30	20.00	9,000.00	2.05	9,000.00	1.40
10,000.00	16.80	21.80	10,000.00	2.25	10,000.00	1.50
11,000.00	17.70	23.00	11,000.00	2.45	11,000.00	1.70
12,000.00	18.60	24.20	12,000.00	2.65	12,000.00	1.80
13,000.00	19.50	25.40	13,000.00	2.90	13,000.00	2.00
14,000.00	20.40	26.60	14,000.00	3.10	14,000.00	2.15
15,000.00	21.30	27.80	15,000.00	3.35	15,000.00	2.30
16,000.00	22.20	29.00	16,000.00	3.55	16,000.00	2.45
17,000.00	23.10	30.20	17,000.00	3.75	17,000.00	2.60
18,000.00	24.00	31.40	18,000.00	4.00	18,000.00	2.75
19,000.00	24.90	32.60	19,000.00	4.20	19,000.00	2.90
20,000.00	25.80	33.80	20,000.00	4.40	20,000.00	3.05
21,000.00	26.70	35.00	21,000.00	4.60	21,000.00	3.20
22,000.00	27.60	36.20	22,000.00	4.80	22,000.00	3.35
23,000.00	28.50	37.40	23,000.00	5.00	23,000.00	3.50
24,000.00	29.40	38.60	24,000.00	5.20	24,000.00	3.65
25,000.00	30.30	39.80	25,000.00	5.40	25,000.00	3.80

MOBILE HOME						
Insurance	PROTECTION CLASS		Insurance	Single	Multi-	
Amount	1-6	1-7	Amount	Family	Family	
3,000.00*	9.00	15.00	2,000.00*	9.6	11.1	
4,000.00*	11.00	18.30	3,000.00	10.80	12.30	
5,000.00	12.80	21.30	4,000.00	12.00	13.50	
6,000.00	14.60	24.30	5,000.00	13.20	14.70	
7,000.00	16.10	26.80	6,000.00	14.40	15.90	
8,000.00	17.60	29.30	7,000.00	15.40	16.90	
9,000.00	19.10	31.80	8,000.00	16.40	17.90	
10,000.00	20.60	34.30	9,000.00	17.40	18.90	
			10,000.00	18.40	19.90	
Food Spoilage Rate			•		Personal Liability Endorseme	
					Coverage Amount - \$100,000	
Monthly Billed		2.50			Monthly Billed	13.50

Coverage amounts and premiums in RED are to longer available for new sales. However, there are a number of inforce policies for these lower coverage amounts "This coverage amount no longer available for new sales. OK to allow policy to be endorsed up to the minimum coverage amounts per Underwring Links, and channess 46

Using a Rate Table is simple and easy to determine the quoted price to the policyholder. If your state requires additional Territory /Protection Class Registers or additional Rate Tables, please refer to your Regional Manager for further discussion.

Note: Not all states offer Food Spoilage and Personal Liability at this time. Please refer to Agents 1<sup>st</sup> Application to determine if these endorsements are available in your state.